

STOCK EXCHANGE ANNOUNCEMENT

30 October 2026

Q1 FY27 Connections Update

Chorus today released its connections update for the Q1 FY27 period from 1 July 2026 to 30 September 2026. Please see the Appendix for detailed Q1 FY27 connections data.

Chorus' total fixed line connections at the end of September 2026 increased slightly to 1,192,000 (vs 1,191,000 in June 2026), with net fibre connections increase of 5,000 lines partly offset by 4,000 copper disconnections in the quarter.

Fibre connections increase quarter on quarter

Total fibre connections were 1,152,000 at the end of September 2026, increasing by approximately 5,000 lines in the quarter.

Fibre uptake across Chorus' wider fibre network footprint, excluding other local fibre company areas, lifted by 0.3% to 76.2%. Fibre uptake across the major urban areas – Auckland, Wellington and Dunedin – were above 78%. Fibre uptake in UFB1 areas was at 77.7% at the end of September.

Fibre continues to perform as data use grows

The continued growth in everyday fibre usage and event-driven peaks highlights fibre's ability to support New Zealanders' increasing data demands. Average monthly fibre usage reached 741GB in September 2026, up 11% year on year, compared with 731GB in June 2026. The highest monthly average data usage was 760GB in July.

The fibre network continued to perform through major traffic events, including sports streaming, school holiday demand and gaming updates. The first week of July was the busiest week on the Chorus network with 208 PB transferred while a Fortnite update produced peak throughput of 4.9 terabits per second, the highest this calendar year. 21% of all fibre connections used over 1 TB of data and 5% used over 2 TB.

Meanwhile plan activity remained stable with demand for 1Gbps+ at 25% while 500Mbps plans were 60% resulting in a total of 85% of plans on 500Mbps or greater. Our Home Fibre Starter (100/20Mbps) plan grew by 14,000 to 162,000 in Q1 FY27.

Copper retirement nears end within fibre footprint

A total of 4,000 copper lines disconnected in the quarter, leaving approximately 40,000 services at the end of September, almost all are outside of the existing specified fibre area footprint.

Authorised by:

Drew Davies
Chief Operating Officer

ENDS

For further information:

Shannon Goldstone
Head of Corporate Affairs & Sustainability
Phone: 0800 763 000
Email: Shannon.Goldstone@chorus.co.nz

Aleida White
Head of Investor Relations
Mobile: +64 21 155 8837
Email: Aleida.White@chorus.co.nz

APPENDIX: QUARTERLY CONNECTIONS DATA

	Q1 FY26 30-Sept-25	Q2 FY26 31-Dec-25	Q3 FY26 31-Mar-26	Q4 FY26 30-Jun-26	Q1 FY27 30-Sept-26
CONNECTIONS:					
Fibre (broadband GPON + premium)	1,122,000	1,129,000	1,142,000	1,147,000	1,152,000
Baseband copper (no broadband)	20,000	14,000	11,000	8,000	7,000
Copper ADSL (includes naked)	29,000	24,000	21,000	18,000	16,000
VDSL (includes naked)	29,000	25,000	21,000	18,000	17,000
Total copper	78,000	63,000	53,000	44,000	40,000
TOTAL CONNECTIONS	1,200,000	1,192,000	1,195,000	1,191,000	1,192,000
CONNECTIONS BY ZONE:					
Other fibre companies (LFC) zone:					
Copper lines (no broadband)	4,000	3,000	2,000	115	57
Copper broadband lines	4,000	3,000	1,000	139	90
Fibre broadband lines (GPON)*	4,000	4,000	4,000	4,000	4,000
Total other fibre companies zone	12,000	10,000	7,000	4,254	4,147
Non-fibre addresses zone:					
Copper lines (no broadband)	11,000	10,000	9,000	8,000	7,000
Copper broadband lines	50,000	44,000	40,000	35,000	32,000
Total non-fibre addresses zone	61,000	54,000	49,000	43,000	39,000
Chorus fibre zone:					
Copper lines (no broadband)	5,000	1,000	268	154	104
Copper broadband lines	4,000	2,000	1,000	589	302
Fibre broadband lines (GPON)**	1,106,000	1,113,000	1,126,000	1,131,000	1,136,000
Total Chorus fibre zone	1,115,000	1,116,000	1,127,268	1,131,743	1,136,406
* Chorus fibre in other LFC areas					
** Excludes ~12k fibre premium and smart location connections					
Total fibre addresses passed	1,494,000	1,497,000	1,499,000	1,499,000	1,499,000
Inactive fibre sockets	244,000	247,000	244,000	249,000	254,000
Fibre installations	13,000	12,000	10,000	11,000	12,000
FIBRE UPTAKE					
Fibre uptake - Auckland	77.9%	77.8%	78.0%	78.1%	78.2%
Fibre uptake - Wellington	72.2%	73.4%	77.1%	79.1%	79.7%
Fibre uptake - Dunedin	78.6%	77.1%	79.0%	79.0%	79.3%
Total fibre uptake in Chorus fibre area	74.4%	74.8%	75.5%	75.9%	76.2%
UFB1	76.0%	76.1%	76.9%	77.3%	77.7%
UFB2	66.6%	67.4%	67.6%	67.5%	67.9%
FIBRE PLANS					
1Gbps+	26%	25%	25%	25%	25%
500Mbps	59%	58%	59%	61%	60%
100Mbps	14%	15%	15%	13%	14%
Other	1%	1%	1%	1%	1%
	100%	100%	100%	100%	100%
DATA USAGE					
Monthly average data usage per connection (Gigabytes) - Fibre	668	699	696	731	741
Monthly average data usage per connection (Gigabytes) - Copper	312	339	327	344	335

Note that this table replaces the previous presentation report