



Level 18, 275 Kent Street Sydney, NSW, 2000

#### 22 October 2024

#### WESTPAC'S FULL YEAR 2024 (FY24) NOTABLE ITEMS AND REPORTING CHANGES

#### FY24 Notable Items

Westpac's reported net profit after tax in FY24 will be reduced by \$123 million due to Notable Items that relate solely to unrealised fair value gains and losses on economic hedges and net ineffectiveness on qualifying hedges, which reverse over time.

A summary of the impacts is included in Appendix 1.

#### **FY24 Reporting Changes**

Segment operating income and operating expenses were restated in First Half 2024 (1H24) following the establishment of separate Consumer and Business & Wealth operating segments, the dissolution of the Specialist Businesses operating segment and other reporting enhancements. For further information see 1H24 Notable Items and Reporting Changes ASX release.

In Second Half 2024 (2H24) additional restatements have been made for:

- Reclassification of some deposit products from interest bearing to non interest bearing. This included some mortgage offset accounts which had a minor impact on average interest earning assets; and
- Reallocation of Enterprise functions' operating expenses to the Consumer, Business & Wealth and Westpac Institutional Bank segments.

These changes do not impact the Group's net profit after tax (NPAT) or the composition of line items. A summary of the restatements is included in Appendix 2.

Full Year 2024 results are scheduled to be announced on Monday, 4 November 2024.

#### For further information:

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This document has been authorised for release by Tim Hartin, Company Secretary.

# Appendix 1 - Summary of FY24 and 2H24 Notable Items

| \$m                                  | Economic<br>hedges | Hedge<br>ineffectiveness | Total |
|--------------------------------------|--------------------|--------------------------|-------|
| FY24                                 |                    |                          |       |
| Net interest income                  | (171)              | 8                        | (163) |
| Non-interest income                  | (12)               | -                        | (12)  |
| Net operating income                 | (183)              | 8                        | (175) |
| Operating expenses                   | -                  | -                        | -     |
| Pre-provision profit                 | (183)              | 8                        | (175) |
| Income tax (expense)/benefit and NCI | 55                 | (3)                      | 52    |
| Net profit/(loss)                    | (128)              | 5                        | (123) |

|  |          | <b>Business</b> | Westpac<br>Institutional | Westpac<br>New<br>Zealand | Group      |       |
|--|----------|-----------------|--------------------------|---------------------------|------------|-------|
| \$m  | Consumer | and Wealth      | Bank                     | (A\$)                     | Businesses | Group |
| FY24                                       |          |                 |                          |                           |            |       |
| Net interest income                        | -        | -               | -                        | (8)                       | (155)      | (163) |
| Non-interest income                        | -        | -               | -                        | -                         | (12)       | (12)  |
| Net operating income                       | -        | -               | -                        | (8)                       | (167)      | (175) |
| Operating expenses                         | -        | -               | -                        | -                         | -          | -     |
| Pre-provision profit                       | -        | -               | -                        | (8)                       | (167)      | (175) |
| Impairment (charges)/benefits              | -        | -               | -                        | -                         | -          | -     |
| Profit before income tax (expense)/benefit | -        | -               | -                        | (8)                       | (167)      | (175) |
| Income tax (expense)/benefit and NCI       | -        | -               | -                        | 2                         | 50         | 52    |
| Net profit/(loss)                          | -        | -               | -                        | (6)                       | (117)      | (123) |

| \$m                                  | Economic<br>hedges | Hedge<br>ineffectiveness | Total |
|--------------------------------------|--------------------|--------------------------|-------|
| 2H24                                 |                    |                          |       |
| Net interest income                  | 52                 | 9                        | 61    |
| Non-interest income                  | (10)               |                          | (10)  |
| Net operating income                 | 42                 | 9                        | 51    |
| Operating expenses                   | -                  | -                        | -     |
| Pre-provision profit                 | 42                 | 9                        | 51    |
| Income tax (expense)/benefit and NCI | (7)                | (3)                      | (10)  |
| Net profit/(loss)                    | 35                 | 6                        | 41    |

| \$m  | Consumer | Business<br>and Wealth | Westpac<br>Institutional<br>Bank | Westpac<br>New<br>Zealand<br>(A\$) | Group<br>Businesses | Group |
|--|----------|------------------------|----------------------------------|------------------------------------|---------------------|-------|
| 2H24                                       | consumer |                        | Dalik                            | (44)                               | Dusinesses          | Group |
| Net interest income                        | -        | -                      | -                                | (2)                                | 63                  | 61    |
| Non-interest income                        | -        | -                      | -                                | -                                  | (10)                | (10)  |
| Net operating income                       | -        | -                      | -                                | (2)                                | 53                  | 51    |
| Operating expenses                         | -        | -                      | -                                | -                                  | -                   | -     |
| Pre-provision profit                       | -        | -                      | -                                | (2)                                | 53                  | 51    |
| Impairment (charges)/benefits              | -        | -                      | -                                | -                                  | -                   | -     |
| Profit before income tax (expense)/benefit | -        | -                      | -                                | (2)                                | 53                  | 51    |
| Income tax (expense)/benefit and NCI       | -        | -                      | -                                | -                                  | (10)                | (10)  |
| Net profit/(loss)                          | -        | -                      | -                                | (2)                                | 43                  | 41    |

# **Appendix 2 - Selected comparative disclosures**

# **GROUP PERFORMANCE**

# Net interest income

|                                       | Half Year March 2024 | Full Year 2023 | Full Year 2022 |
|---------------------------------------|----------------------|----------------|----------------|
| Net interest Income (\$m)             |                      |                |                |
| Net interest income                   | 9,127                | 18,317         | 17,161         |
| Core net interest income              | 8,668                | 17,519         | 15,532         |
| Notable Items                         | (224)                | (97)           | 555            |
| Treasury                              | 560                  | 729            | 951            |
| Markets                               | 123                  | 166            | 123            |
| Average interest earning assets (\$m) |                      |                |                |
| Loans                                 | 725,592              | 703,832        | 676,469        |
| Housing                               | 496,471              | 484,214        | 469,492        |
| Personal                              | 12,085               | 13,055         | 15,043         |
| Business                              | 217,036              | 206,563        | 191,934        |
| Liquid assets                         | 208,340              | 210,960        | 191,749        |
| Other interest-earning assets         | 30,776               | 25,657         | 17,987         |
| Average interest earning assets       | 964,708              | 940,449        | 886,205        |
| NIM (%)                               |                      |                |                |
| NIM                                   | 1.89%                | 1.95%          | 1.94%          |
| Core NIM                              | 1.80%                | 1.86%          | 1.76%          |
| Treasury & Markets impact on NIM      | 0.14%                | 0.10%          | 0.12%          |
| Notable Items impact on NIM           | (0.05%)              | (0.01%)        | 0.06%          |

### Deposits and other borrowings

|                                     | As at         | As at             | As at             |
|-------------------------------------|---------------|-------------------|-------------------|
| \$m                                 | 30 March 2024 | 30 September 2023 | 30 September 2022 |
| Customer deposits                   |               |                   |                   |
| Australia                           | 570,488       | 557,781           | 535,645           |
| Transactions                        | 114,120       | 114,097           | 137,361           |
| Savings                             | 186,945       | 179,110           | 148,153           |
| Term                                | 148,110       | 144,220           | 127,921           |
| Non-interest bearing                | 121,313       | 120,354           | 122,210           |
| New Zealand (A\$)                   | 72,378        | 74,297            | 68,614            |
| New Zealand (NZ\$)                  | 78,837        | 79,783            | 77,910            |
| Transactions                        | 9,133         | 8,762             | 9,609             |
| Savings                             | 20,103        | 20,185            | 21,423            |
| Term                                | 37,685        | 38,472            | 32,273            |
| Non-interest bearing                | 11,916        | 12,364            | 14,605            |
| Other overseas (A\$)                | 8,080         | 8,873             | 8,575             |
| Total customer deposits             | 650,946       | 640,951           | 612,834           |
| Certificates of deposit             | 51,280        | 47,217            | 46,295            |
| Australia                           | 35,727        | 32,947            | 30,507            |
| New Zealand (A\$)                   | 2,414         | 2,247             | 2,588             |
| Other overseas (A\$)                | 13,139        | 12,023            | 13,200            |
| Total deposits and other borrowings | 702,226       | 688,168           | 659,129           |

#### Average balance sheet and interest rates - Assets and Liabilities

|  | Half Y             | ear March | 2024            | 24 Full Year 2023  |          | 23              | Fu                 | ll Year 20 | 22              |
|--|--------------------|-----------|-----------------|--------------------|----------|-----------------|--------------------|------------|-----------------|
|  | Average<br>balance | Interest  | Average<br>rate | Average<br>balance | Interest | Average<br>rate | Average<br>balance | Interest   | Average<br>rate |
| Consolidated   | \$m                | sm        | vale<br>%       | \$m                | sm       | %               | \$m                | sm         | wate            |
| Assets   | ψΠ                 | ψΠ        | 70              | ψIII               | ψΠ       | 70              | φΠ                 | ψΠ         | /0              |
| Interest earning assets                                      |                    |           |                 |                    |          |                 |                    |            |                 |
| Loans:   |                    |           |                 |                    |          |                 |                    |            |                 |
| Australia  | 627,150            | 18,381    | 5.9             | 607,154            | 30,164   | 5.0             | 582,456            | 17,694     | 3.0             |
| New Zealand  | 92,358             | 3,016     | 6.5             | 90,130             | 5,028    | 5.6             | 87,236             | 3,203      | 3.7             |
| Other overseas   | 6,084              | 201       | 6.6             | 6,548              | 390      | 6.0             | 6,362              | 199        | 3.1             |
| Housing  | 0,001              | 201       | 0.0             | 0,010              | 000      | 0.0             | 0,002              | 100        | 0.1             |
| Australia  | 435,130            | 12,096    | 5.6             | 424,427            | 19,640   | 4.6             | 411,950            | 11,851     | 2.9             |
| New Zealand  | 60,916             | 1,715     | 5.6             | 59,319             | 2,702    | 4.6             | 57,050             | 1,796      | 3.1             |
| Other overseas   | 425                | 1,713     | 3.8             | 468                | 2,702    | 4.0<br>3.8      | 492                | 1,790      | 3.9             |
| Personal   | 425                | 0         | 5.0             | 400                | 10       | 5.0             | 492                | 19         | 5.9             |
| Australia  | 10,993             | 525       | 9.6             | 11,954             | 1,001    | 8.4             | 13,910             | 1,084      | 7.8             |
| New Zealand  |                    | 49        | 9.0<br>9.0      |                    | 1,001    | 9.3             | 1,126              | 1,084      | 10.2            |
| Other overseas   | 1,084              | 49        | 9.0             | 1,094              |          |                 |                    | 115        |                 |
|  | 8                  | -         | -               | 7                  | 1        | 14.3            | 7                  | T          | 14.3            |
| Business   | 101 007            | F 700     | C 4             | 170 777            | 0 5 2 7  | ГC              | 150 500            | 4 750      | 7.0             |
| Australia  | 181,027            | 5,760     | 6.4             | 170,773            | 9,523    | 5.6             | 156,596            | 4,759      | 3.0             |
| New Zealand  | 30,358             | 1,252     | 8.2             | 29,717             | 2,224    |                 | 29,060             | 1,292      | 4.4             |
| Other overseas   | 5,651              | 193       | 6.8             | 6,073              | 371      | 6.1             | 5,863              | 179        | 3.1             |
| Trading securities and financial<br>assets measured at FVIS: |                    |           |                 |                    |          |                 |                    |            |                 |
| Australia  | 23,943             | 511       | 4.3             | 23,486             | 843      | 3.6             | 16,715             | 235        | 1.4             |
| New Zealand  | 4,548              | 124       | 5.5             | 3,959              | 201      | 5.1             | 3,784              | 76         | 2.0             |
| Other overseas   | 2,599              | 52        | 4.0             | 2,641              | 99       | 3.7             | 2,337              | 36         | 1.5             |
| Investment securities:                                       |                    |           |                 |                    |          |                 |                    |            |                 |
| Australia  | 80,025             | 1,467     | 3.7             | 66,631             | 1,822    | 2.7             | 70,804             | 985        | 1.4             |
| New Zealand  | 6,619              | 92        | 2.8             | 6,164              | 148      | 2.4             | 4,950              | 85         | 1.7             |
| Other overseas   | 2,297              | 36        | 3.1             | 2,082              | 67       | 3.2             | 2,027              | 56         | 2.8             |
| Other interest earning assets <sup>b</sup> :                 |                    |           |                 |                    |          |                 |                    |            |                 |
| Australia  | 89,073             | 1,882     | 4.2             | 96,291             | 3,424    | 3.6             | 82,102             | 366        | 0.4             |
| New Zealand  | 9,171              | 246       | 5.4             | 10,496             | 496      | 4.7             | 9,769              | 153        | 1.6             |
| Other overseas   | 20,841             | 536       | 5.1             | 24,867             | 1,070    | 4.3             | 17,238             | 157        | 0.9             |
| Assets held for sale:  |                    |           |                 |                    |          |                 |                    |            |                 |
| Australia  | -                  | -         | -               | -                  | -        | -               | 425                | 6          | 1.4             |
| Total interest earning assets and                            | 964,708            | 26,544    | 5.5             | 940,449            | 43,752   | 4.7             | 886,205            | 23,251     | 2.6             |
| interest income  | -                  |           |                 |                    | _        |                 |                    |            |                 |
| Non-interest earning assets                                  |                    |           |                 |                    |          |                 |                    |            |                 |
| Derivative financial instruments                             | 16,947             |           |                 | 23,423             |          |                 | 23,395             |            |                 |
| Assets held for sale   | -                  |           |                 | -                  |          |                 | 2,444              |            |                 |
| All other assets <sup>c</sup>                                | 67,282             |           |                 | 59,356             |          |                 | 62,719             |            |                 |
| Total non-interest earning assets                            | 84,229             |           |                 | 82,779             |          |                 | 88,558             |            |                 |
| Total assets   | 1,048,937          |           |                 | 1,023,228          |          |                 | 974,763            |            |                 |

a. Certain portions of loans are non-interest bearing and are presented below in All other assets. The non-interest bearing portion represents the impact of mortgage offset deposits which are taken into consideration when calculating interest charged on loans. b. Interest income includes net ineffectiveness on qualifying hedges.

c. Includes property and equipment, intangible assets, deferred tax assets, non-interest earning loans relating to mortgage offset accounts and all other non-interest earning assets. Mortgage offset balances were \$55,324 million in Half Year 2024, \$49,702 million in Full Year 2023, and \$47,328 million in Full Year 2022.

|   | Half Y  | ear March | 2024       | Fu      | III Year 202 | 3          | Fu      | II Year 20 | 22      |
|---|---------|-----------|------------|---------|--------------|------------|---------|------------|---------|
|   | Average |           | Average    | Average |              | Average    | Average |            | Average |
| Canadidated   | balance |           | rate       | balance | Interest     | rate       |         | Interest   | rate    |
| Consolidated<br>Liabilities                             | \$m     | \$m       | %          | \$m     | \$m          | %          | \$m     | \$m        | %       |
| Interest bearing liabilities                            |         |           |            |         |              |            |         |            |         |
| Deposits and other borrowings:                          |         |           |            |         |              |            |         |            |         |
| Australia   | 479,763 | 9,344     | 3.9        | 460,149 | 13,544       | 2.9        | 427,097 | 2,249      | 0.5     |
| New Zealand   | 65,632  | 1,614     | 4.9        | 63,760  | 2,464        | 3.9        | 60,678  | 765        | 1.3     |
| Other overseas  |         | 546       | 4.9<br>5.3 |         |              | 3.9<br>4.5 |         | 195        |         |
| Certificates of deposit                                 | 20,413  | 540       | 5.5        | 20,132  | 910          | 4.5        | 21,175  | 195        | 0.9     |
|   | 77 070  | 750       |            | 71 000  | 1 1 2 0      | 7 5        | 20.070  | 205        | 0.7     |
| Australia   | 33,879  | 752       | 4.4        | 31,822  | 1,128        | 3.5        | 29,839  | 205        | 0.7     |
| New Zealand   | 2,612   | 77        | 5.9        | 2,727   | 136          | 5.0        | 2,956   | 53         | 1.8     |
| Other overseas  | 13,440  | 388       | 5.8        | 13,338  | 657          | 4.9        | 14,513  | 137        | 0.9     |
| Transactions  |         |           |            | 100 -00 |              |            | 474 007 |            |         |
| Australia   | 119,919 | 1,931     | 3.2        | 129,760 | 3,083        | 2.4        | 131,923 | 629        | 0.5     |
| New Zealand   | 8,771   | 200       | 4.6        | 8,647   | 322          | 3.7        | 8,878   | 77         | 0.9     |
| Other overseas  | 820     | 6         | 1.5        | 868     | 7            | 0.8        | 842     | 3          | 0.4     |
| Savings   |         |           |            |         |              |            |         |            |         |
| Australia   | 184,793 | 3,342     | 3.6        | 164,800 | 4,620        | 2.8        | 160,261 | 654        | 0.4     |
| New Zealand   | 18,730  | 325       | 3.5        | 19,376  | 537          | 2.8        | 20,722  | 132        | 0.6     |
| Other overseas  | 993     | 12        | 2.4        | 1,035   | 25           | 2.4        | 935     | 5          | 0.5     |
| Term  |         |           |            |         |              |            |         |            |         |
| Australia   | 141,172 | 3,319     | 4.7        | 133,767 | 4,713        | 3.5        | 105,074 | 761        | 0.7     |
| New Zealand   | 35,519  | 1,012     | 5.7        | 33,010  | 1,469        | 4.5        | 28,122  | 503        | 1.8     |
| Other overseas  | 5,160   | 140       | 5.4        | 4,891   | 221          | 4.5        | 4,885   | 50         | 1.0     |
| Repurchase agreements:                                  |         |           |            |         |              |            |         |            |         |
| Australia   | 24,476  | 295       | 2.4        | 34,511  | 314          | 0.9        | 35,136  | 109        | 0.3     |
| New Zealand   | 4,906   | 134       | 5.5        | 4,922   | 231          | 4.7        | 2,543   | 39         | 1.5     |
| Other overseas  | 357     | 10        | 5.6        | 219     | 11           | 5.0        | 100     | 2          | 2.0     |
| Loan capital:   |         |           |            |         |              |            |         |            |         |
| Australia   | 36,135  | 819       | 4.5        | 31,895  | 1,313        | 4.1        | 28,961  | 934        | 3.2     |
| New Zealand   | 3,005   | 86        | 5.7        | 2,489   | 135          | 5.4        | 1,747   | 92         | 5.3     |
| Other interest bearing liabilities <sup>a</sup> :       |         |           |            |         |              |            |         |            |         |
| Australia   | 162,354 | 4,222     | 5.2        | 154,859 | 5,990        | 3.9        | 137,796 | 1,308      | 0.9     |
| New Zealand   | 19,507  | 332       | 3.4        | 19,986  | 464          | 2.3        | 18,579  | 403        | 2.2     |
| Other overseas  | 1,225   | 15        | 2.4        | 1,854   | 59           | 3.2        | 1,876   | (6)        | (0.3)   |
| Total interest bearing liabilities and interest expense | 817,773 | 17,417    | 4.3        | 794,776 | 25,435       | 3.2        | 735,688 | 6,090      | 0.8     |
| Non-interest bearing liabilities                        |         |           |            |         |              |            |         |            |         |
| Deposits and other borrowings:                          |         |           |            |         |              |            |         |            |         |
| Australia   | 120,371 |           |            | 117,538 |              |            | 121,074 |            |         |
| New Zealand   | 11,242  |           |            | 12,213  |              |            | 14,139  |            |         |
| Other overseas  | 1,325   |           |            | 1,292   |              |            | 1,038   |            |         |
| Derivative financial instruments                        | 22,208  |           |            | 26,353  |              |            | 24,750  |            |         |
| Liabilities held for sale                               | -       |           |            | -       |              |            | 682     |            |         |
| All other liabilities                                   | 4,134   |           |            | (218)   |              |            | 7,069   |            |         |
| Total non-interest                                      | 159,280 |           |            | 157,178 |              |            | 168,752 |            |         |
| bearing liabilities                                     |         |           |            |         |              |            |         |            |         |
| Total liabilities                                       | 977,053 |           |            | 951,954 |              |            | 904,440 |            |         |

a. Interest expense includes the net impact of treasury balance sheet management activities and the bank levy.

# SEGMENT REPORTING

# Consumer

| \$m  | Half Year March 2024 | Full Year 2023    | Full Year 2022    |
|--|----------------------|-------------------|-------------------|
| Net interest income                            | 3,771                | 8,177             | 8,473             |
| Non-interest income                            | 255                  | 524               | 557               |
| Notable Items                                  | -                    | -                 | -                 |
| Net operating income                           | 4,026                | 8,701             | 9,030             |
| Operating expenses                             | (2,365)              | (4,533)           | (4,411)           |
| Notable Items                                  | -                    | (202)             | (66)              |
| Total operating expenses                       | (2,365)              | (4,735)           | (4,477)           |
| Pre-provision profit                           | 1,661                | 3,966             | 4,553             |
| Impairment (charges)/benefits                  | (144)                | (179)             | (187)             |
| Profit before income tax expense               | 1,517                | 3,787             | 4,366             |
| Income tax expense and NCI                     | (459)                | (1,142)           | (1,314)           |
| Net profit                                     | 1,058                | 2,645             | 3,052             |
| Notable Items (post tax)                       | -                    | (148)             | (47)              |
|  |                      |                   |                   |
| Expense to income ratio (Ex Notable Items)     | 58.74%               | 52.10%            | 48.85%            |
| Net interest margin (Ex Notable Items)         | 1.69%                | 1.88%             | 2.00%             |
| FTE  | 12,115               | 12,534            | 13,189            |
|  |                      |                   |                   |
| <b>#</b> 1                                     | As at                | As at             | As at             |
| \$bn<br>Customer deposits                      | 31 March 2024        | 30 September 2023 | 30 September 2022 |
| Transactions                                   | 47.4                 | 49.5              | 61.3              |
| Savings  | 148.0                | 138.3             | 103.1             |
| Term   | 66.0                 | 63.9              | 62.1              |
| Mortgage offsets                               | 59.9                 | 56.6              | 54.0              |
| Total customer deposits                        | 321.3                | 308.3             | 280.5             |
| Loans  | 01210                |                   | 20010             |
| Housing  | 461.9                | 449.6             | 431.8             |
| RAMS' housing (in run-off)                     | 33.3                 | 36.0              | 35.8              |
| Other  | 9.0                  | 8.9               | 8.8               |
| Provisions                                     | (1.8)                | (1.8)             | (1.8)             |
| Total loans                                    | 502.4                | 492.7             | 474.6             |
| Deposit to loan ratio                          | 63.95%               | 62.58%            | 59.11%            |
| Total assets                                   | 514.7                | 504.2             | 486.0             |
| TCE  | 586.4                | 577.7             | 562.3             |
| Risk weighted assets                           | 174.8                | 174.7             | 180.2             |
| Average interest earning assets                | 446.1                | 435.3             | 422.7             |
| Average allocated capital                      | 24.0                 | 24.3              | 24.0              |
| Credit quality                                 | 2.00                 | 2.110             | 2                 |
| Impairment charges/(benefits) to average loans | 0.06%                | 0.04%             | 0.04%             |
| Mortgage 90+ day delinquencies                 | 1.06%                | 0.86%             | 0.75%             |
| Other consumer loans 90+ day delinquencies     | 1.17%                | 1.01%             | 1.35%             |
| Total stressed exposures to TCE                | 1.04%                | 0.86%             | 0.67%             |

#### **Business and Wealth**

| \$m  | Half Year March 2024 | Full Year 2023    | Full Year 2022    |
|--|----------------------|-------------------|-------------------|
| Net interest income                            | 2,616                | 4,992             | 3,508             |
| Non-interest income                            | 409                  | 844               | 881               |
| Notable Items                                  | -                    | (88)              | (1)               |
| Net operating income                           | 3,025                | 5,748             | 4,388             |
| Operating expenses                             | (1,256)              | (2,459)           | (2,446)           |
| Notable Items                                  | -                    | (64)              | (13)              |
| Total operating expenses                       | (1,256)              | (2,523)           | (2,459)           |
| Pre-provision profit                           | 1,769                | 3,225             | 1,929             |
| Impairment (charges)/benefits                  | (95)                 | (257)             | (97)              |
| Profit before income tax expense               | 1,674                | 2,968             | 1,832             |
| Income tax expense and NCI                     | (499)                | (882)             | (557)             |
| Net profit                                     | 1,175                | 2,086             | 1,275             |
| Notable Items (post tax)                       | -                    | (107)             | (9)               |
|  |                      |                   |                   |
| Expense to income ratio (Ex Notable Items)     | 41.52%               | 42.14%            | 55.73%            |
| Net interest margin (Ex Notable Items)         | 5.34%                | 5.17%             | 3.70%             |
| FTE  | 6,805                | 6,954             | 7,118             |
|  |                      |                   |                   |
|  | As at                | As at             | As at             |
| \$bn   | 31 March 2024        | 30 September 2023 | 30 September 2022 |
| Customer deposits                              |                      |                   |                   |
| Transactions                                   | 62.9                 | 64.8              | 76.1              |
| Savings  | 30.1                 | 31.3              | 35.1              |
| Term   | 47.6                 | 44.4              | 30.9              |
| Total customer deposits                        | 140.6                | 140.5             | 142.1             |
| Loans  |                      |                   |                   |
| Commercial/SME                                 | 93.0                 | 90.5              | 86.4              |
| Pacific  | 1.3                  | 1.2               | 1.1               |
| Business lending                               | 94.3                 | 91.7              | 87.5              |
| Other  | 1.4                  | 1.5               | 1.8               |
| Auto finance (in run-off)ª                     | 3.1                  | 4.2               | 7.3               |
| Provisions                                     | (1.9)                | (1.9)             | (1.8)             |
| Total loans                                    | 96.9                 | 95.5              | 94.8              |
| Deposit to loan ratio                          | 145.10%              | 147.08%           | 149.97%           |
| Total assets                                   | 102.4                | 101.2             | 100.7             |
| TCE  | 131.2                | 129.7             | 127.0             |
| Risk weighted assets                           | 89.1                 | 87.1              | 95.8              |
| Average interest earning assets                | 98.0                 | 96.6              | 94.8              |
| Average allocated capital                      | 11.5                 | 11.3              | 11.0              |
| Credit quality                                 |                      |                   |                   |
| Impairment charges/(benefits) to average loans | 0.20%                | 0.27%             | 0.10%             |
| Impaired exposures to TCE                      | 0.54%                | 0.52%             | 0.66%             |
| Total stressed exposures to TCE                | 5.52%                | 5.46%             | 5.44%             |

a. Includes personal and business loans.

# Westpac Institutional Bank

| \$m  | Half Year March 2024   | Full Year 2023             | Full Year 2022             |
|--|------------------------|----------------------------|----------------------------|
| Net interest income                        | 1,090                  | 1,926                      | 1,438                      |
| Non-interest income                        | 666                    | 1,367                      | 1,150                      |
| Net operating income                       | 1,756                  | 3,293                      | 2,588                      |
| Operating expenses                         | (709)                  | (1,316)                    | (1,265)                    |
| Notable Items                              | -                      | (15)                       | -                          |
| Total operating expenses                   | (709)                  | (1,331)                    | (1,265)                    |
| Pre-provision profit                       | 1,047                  | 1,962                      | 1,323                      |
| Impairment (charges)/benefits              | (101)                  | (87)                       | (85)                       |
| Profit before income tax expense           | 946                    | 1,875                      | 1,238                      |
| Income tax expense and NCI                 | (265)                  | (538)                      | (372)                      |
| Net profit                                 | 681                    | 1,337                      | 866                        |
| Notable Items (post tax)                   | -                      | (10)                       | -                          |
| Expense to income ratio (Ex Notable Items) | 40.38%                 | 39.96%                     | 48.88%                     |
| Net interest margin (Ex Notable Items)     | 1.85%                  | 1.89%                      | 1.63%                      |
| FTE  | 2,790                  | 2,776                      | 2,689                      |
| \$bn                                       | As at<br>31 March 2024 | As at<br>30 September 2023 | As at<br>30 September 2022 |
| Customer deposits                          |                        |                            |                            |
| Transactions and others                    | 66.2                   | 64.2                       | 66.1                       |
| Savings                                    | 9.8                    | 10.5                       | 11.0                       |
| Term                                       | 39.3                   | 41.4                       | 40.2                       |
| Total customer deposits                    | 115.3                  | 116.1                      | 117.3                      |
| Loans                                      |                        |                            |                            |
| Loans                                      | 93.4                   | 92.9                       | 85.5                       |
| Provisions                                 | (0.4)                  | (0.3)                      | (0.3)                      |
| Total loans                                | 93.0                   | 92.6                       | 85.2                       |
| Deposit to loan ratio                      | 124.00%                | 125.37%                    | 137.65%                    |
| Total assets                               | 123.1                  | 106.3                      | 106.2                      |
| TCE  | 215.7                  | 207.4                      | 199.3                      |
| Risk weighted assets                       | 81.0                   | 82.1                       | 94.8                       |
| Average interest earning assets            | 117.9                  | 101.7                      | 88.2                       |
| Average allocated capital                  | 9.6                    | 9.2                        | 7.8                        |
| Credit quality                             |                        |                            |                            |
| Impairment charges to average loans        | 0.22%                  | 0.10%                      | 0.11%                      |
| Impaired exposures to TCE                  | 0.05%                  | 0.04%                      | 0.10%                      |
| Total stressed exposures to TCE            | 0.63%                  | 0.58%                      | 0.35%                      |

# Westpac New Zealand

| NZ\$m  | Half Year March 2024 | Full Year 2023    | Full Year 2022    |
|--|----------------------|-------------------|-------------------|
| Net interest income  | 1,258                | 2,514             | 2,280             |
| Non-interest income  | 131                  | 261               | 306               |
| Notable Items  | (6)                  | -                 | 127               |
| Net operating income   | 1,383                | 2,775             | 2,713             |
| Operating expenses   | (695)                | (1,286)           | (1,158)           |
| Notable Items  | -                    | (10)              | -                 |
| Total operating expenses                                     | (695)                | (1,296)           | (1,158)           |
| Pre-provision profit   | 688                  | 1,479             | 1,555             |
| Impairment (charges)/benefits                                | (23)                 | (135)             | 27                |
| Profit before income tax expense                             | 665                  | 1,344             | 1,582             |
| Income tax expense and NCI                                   | (188)                | (381)             | (414)             |
| Net profit   | 477                  | 963               | 1,168             |
| Notable Items (post tax)                                     | (5)                  | (7)               | 127               |
| Profit/(loss) attributable to businesses sold                | -                    | -                 | 19                |
|  |                      |                   |                   |
| Expense to income ratio (Ex Notable Items)                   | 50.04%               | 46.34%            | 44.78%            |
| Net interest margin (Ex Notable Items)                       | 2.11%                | 2.13%             | 2.02%             |
| FTE  | 5,263                | 5,288             | 5,070             |
|  | 5,205                | 5,200             | 5,070             |
|  | As at                | As at             | As at             |
| NZ\$bn   | 31 March 2024        | 30 September 2023 | 30 September 2022 |
| Customer deposits  |                      |                   |                   |
| Transactions and others                                      | 21.0                 | 21.1              | 24.2              |
| Savings  | 20.1                 | 20.2              | 21.4              |
| Term   | 37.7                 | 38.5              | 32.3              |
| Total customer deposits                                      | 78.8                 | 79.8              | 77.9              |
| Loans  |                      |                   |                   |
| Mortgages  | 67.4                 | 65.8              | 63.8              |
| Business   | 32.7                 | 32.8              | 32.2              |
| Other  | 1.2                  | 1.2               | 1.2               |
| Provisions   | (0.5)                | (0.5)             | (0.4)             |
| Total loans  | 100.8                | 99.3              | 96.8              |
| Deposit to loan ratio  | 78.17%               | 80.36%            | 80.48%            |
| Total assets   | 123.5                | 121.8             | 119.2             |
| TCE  | 148.1                | 147.1             | 144.6             |
| Risk weighted assets   | 60.1                 | 60.3              | 53.6              |
| Liquid assets  | 18.6                 | 19.2              | 18.4              |
| •  |                      |                   |                   |
| Average interest earning assets<br>Average allocated capital | 119.1<br>8.1         | 118.0             | 113.0             |
| 5  |                      | 7.9               | 7.2               |
| Total funds  | 12.6                 | 11.4              | 10.9              |
| Credit quality   |                      |                   |                   |
| Impairment charges/(benefits) to average loans               | 0.05%                | 0.14%             | (0.03%)           |
| Mortgage 90+ day delinquencies                               | 0.47%                | 0.33%             | 0.22%             |
| Other consumer loans 90+ day delinquencies                   | 0.96%                | 0.92%             | 1.03%             |
|  | 0.1.00/              | 0.06%             | 0.06%             |
| Impaired exposures to TCE                                    | 0.12%                | 0.00%             | 0.00%             |

### Westpac New Zealand segment performance (A\$ Equivalent)

Results have been translated into Australian dollars (A\$) at the average exchange rates for each reporting period, First Half 2024: \$1.0759; Full Year 2023: \$1.0846; Full Year 2022: \$1.0831. Unless otherwise stated, assets and liabilities have been translated at spot rates as at the end of the period, 31 March 2024: \$1.0892; 30 September 2023: \$1.0738; 30 September 2022: \$1.1355.

| \$m   | Half Year March 2024 | Full Year 2023 | Full Year 2022 |
|---|----------------------|----------------|----------------|
| Net interest income                                     | 1,171                | 2,317          | 2,107          |
| Non-interest income                                     | 122                  | 240            | 279            |
| Notable Items   | (6)                  | -              | 120            |
| Net operating income                                    | 1,287                | 2,557          | 2,506          |
| Operating expenses                                      | (646)                | (1,186)        | (1,072)        |
| Notable Items   | -                    | (9)            | -              |
| Total operating expenses                                | (646)                | (1,195)        | (1,072)        |
| Pre-provision profit                                    | 641                  | 1,362          | 1,434          |
| Impairment (charges)/benefits                           | (22)                 | (124)          | 25             |
| Profit before income tax expense                        | 619                  | 1,238          | 1,459          |
| Income tax expense and NCI                              | (174)                | (350)          | (382)          |
| Net profit  | 445                  | 888            | 1,077          |
| Notable Items (post tax)                                | (4)                  | (7)            | 119            |
| Profit/(loss) attributable to businesses sold           | -                    | -              | 18             |
| Expense to income ratio (Ex Notable Items) <sup>a</sup> | 50.04%               | 46.34%         | 44.78%         |
| Net interest margin (Ex Notable Items)ª                 | 2.11%                | 2.13%          | 2.02%          |

a. Ratios calculated using NZ\$.

| \$bn   | As at<br>31 March 2024 | As at<br>30 September 2023 | As at<br>30 September 2022 |
|--|------------------------|----------------------------|----------------------------|
| Customer deposits                            | 72.4                   | 74.3                       | 68.6                       |
| Loans  | 92.6                   | 92.5                       | 85.3                       |
| Deposit to loan ratioª                       | 78.17%                 | 80.36%                     | 80.48%                     |
| Total assets                                 | 113.4                  | 113.5                      | 105.0                      |
| TCE  | 136.0                  | 136.9                      | 127.3                      |
| Risk weighted assets                         | 55.1                   | 56.2                       | 47.2                       |
| Liquid assets                                | 17.0                   | 17.9                       | 16.2                       |
| Average interest earning assets <sup>b</sup> | 110.7                  | 108.8                      | 104.4                      |
| Average allocated capital <sup>b</sup>       | 7.5                    | 7.3                        | 6.6                        |
| Total funds                                  | 11.5                   | 10.6                       | 9.6                        |

a. Ratios calculated using NZ\$.

b. Averages are converted at applicable average rates.

# **Group Businesses**

| \$m   | Half Year March 2024 | Full Year 2023 | Full Year 2022 |
|---|----------------------|----------------|----------------|
| Net interest income                           | 703                  | 1,002          | 1,080          |
| Non-interest income                           | 13                   | 153            | 432            |
| Notable Items                                 | (220)                | 191            | (418)          |
| Net operating income                          | 496                  | 1,346          | 1,094          |
| Operating expenses                            | (419)                | (738)          | (987)          |
| Notable Items                                 | -                    | (170)          | (542)          |
| Total operating expenses                      | (419)                | (908)          | (1,529)        |
| Pre-provision profit                          | 77                   | 438            | (435)          |
| Impairment (charges)/benefits                 | -                    | (1)            | 9              |
| Profit before income tax expense              | 77                   | 437            | (426)          |
| Income tax expense and NCI                    | (94)                 | (198)          | (150)          |
| Net profit/(loss)                             | (17)                 | 239            | (576)          |
| Notable Items (post tax)                      | (160)                | 99             | (937)          |
| Profit/(loss) attributable to businesses sold | -                    | 131            | 168            |

# Treasury

| \$m                  | Half Year March 2024 | Full Year 2023 | Full Year 2022 |
|----------------------|----------------------|----------------|----------------|
| Net interest income  | 554                  | 665            | 979            |
| Non-interest income  | 13                   | 14             | 21             |
| Notable Items        | (220)                | (20)           | 553            |
| Net operating income | 347                  | 659            | 1,553          |
| Net profit           | 168                  | 319            | 960            |