

Q1 FY27 OPERATIONAL UPDATE - OCCUPANCY REACHES NEW HIGH OF 96%

For the quarter ended 30 June 2026

Promisia Healthcare Limited (**Promisia**) (NZX: PHL) provides the following operational update for the first quarter of FY27.

Occupancy Update – June 2026

The table below shows monthly-average care occupancy by care home for June 2026, with March 2026 (prior quarter-end) shown for comparison.

Care facility	June 2026 (%)	March 2026 (%)	Change
Golden View	99%	99%	Stable
Ripponburn	86%	87%	Stable
Ranfurlly Manor	96%	97%	Stable
Aldwins House	98%	89%	Increase
Nelson Street	96%	96%	Stable
Promisia Group	96%	94%	Increase

Group-wide care occupancy strengthened further through Q1, with monthly-average occupancy reaching a new high of 96% for June, up from 94% at the March quarter-end. Momentum has carried into Q2, with average occupancy sitting at 97% at the start of July. This is a significant milestone for Promisia and means the Group has started FY27 above the minimum 95% occupancy level that underpins its FY27 outlook.

Golden View, Ranfurlly Manor and Nelson Street each remained at high occupancy levels through the quarter. Golden View performed at effectively full occupancy, Ranfurlly Manor remained stable in the mid-to-high 90s, and Nelson Street held the strong occupancy gains achieved following its repositioning toward hospital and dementia care.

The standout movement was **Aldwins House**, where monthly-average occupancy increased to 98%, up from 89% at March. During June, Aldwins House also reached 100% occupancy for the first time in its history. This represents a major turnaround and reflects the work undertaken over the past year to strengthen leadership, care delivery, team culture, reputation and referral activity.

Ripponburn averaged 86% for June, broadly stable with the prior quarter and reflecting normal resident turnover. Occupancy lifted back above 91% by month-end, with enquiry levels and admission activity remaining positive.

Ranfurly Manor occupancy reporting

From Q1 FY27, Ranfurly Manor occupancy is reported on a combined basis across the care home and the care suite offering. Following the completion of the FY26 care suite sell-down programme, demand for care suites remains strong and the offering is now operating at a stable level as part of Ranfurly Manor's broader care occupancy base.

Solar panel initiatives

Solar generation has now been successfully installed at Ranfurly Manor and is operating in line with expectations, with early generation data showing a positive contribution to site energy usage and cost reduction. Installation at Nelson Street is underway and is expected to be complete by mid-July.

Ran-fit programme

Ran-fit, Promisia's ACC approved and accredited strength and balance programme, was originally developed at Ranfurly Manor and is now available across all Promisia communities. The programme supports residents to maintain strength, balance, mobility and confidence, while also creating a regular social and community activity. The progress being achieved by residents is impressive, and the Group-wide rollout is another example of a successful community-led initiative being recognised, shared and scaled across Promisia.

Outlook

The June 2026 occupancy result provides a very positive start to FY27, with Group care occupancy already above the level assumed in Promisia's FY27 outlook. Promisia reaffirms its FY27 guidance for underlying EBITDAF to increase by at least 20% to a minimum of \$8.0 million, based on the existing portfolio. The focus from here is on sustaining occupancy at these higher levels, maintaining care quality and continuing to improve operating performance across the Group.

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About Promisia Healthcare

Promisia is a New Zealand aged care and retirement living provider, creating places where people feel safe, known and truly at home. We are large enough to invest, improve and deliver reliably—yet small enough to stay personal, local and deeply connected to the communities we serve. Our purpose is simple: to build connected communities where people feel cared for, included and valued. We aim to be the provider of choice in each community we operate in, with care homes and retirement villages in well-established, well-serviced towns and metropolitan areas. We are committed to growing sustainably and profitably by doing the basics exceptionally well: delivering quality care to residents, peace of mind to families and whānau, and long-term value for our care homes, villages, communities and shareholders. Promisia is listed on the NZX (NZX: PHL).

<http://www.promisia.co.nz>.